



DETERGENTS, CONTRACT PACKING & PRIVATE LABEL SPECIALISTS
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QUALITY POLICY STATEMENT

Top Management of Ultra Chem is committed to a policy of continuous improvement of quality assurance and will ensure that this policy is understood, accepted, implemented and maintained throughout the company.

Ultra Chem is committed to establishing, implementing and maintaining a Quality Management System based on ISO 9001:2015 with following objectives:

- Ensuring timeous supply of quality products and services that comply with agreed specifications and comply to customer's requirements.
- Ensure that every precaution is taken to assure the safety & quality of our products and to achieve this by managing the incoming raw materials, bulk materials, internal storage, manufacturing processes and packing activities.
- Ensure compliance with applicable national and regulatory requirements as well as any other applicable international (ISO 9001:2015) standards and customer requirements.
- Ensure that Quality Management System (ISO 9001:2015) is the joint responsibility of all employees.
- Demonstrate management's commitment by providing adequate resources, support and ensuring that Quality Management System plans are in place.
- Setting targets, monitoring and reviewing practices for continuous improvement in all aspects of our business activities.
- Establishing and building relationships with suppliers in order to ensure orders of materials, equipment, and spares are assured through supplier assessments.
- Establishing a good relationship with all our customers in order to understand their requirements and to ensure those requirements are met.
- Developing employee competency and capability through sound and effective training programs.
- Providing support to ensure continual improvement and effectiveness of the Quality Management System through internal audits and annual management reviews.
- Ensure that this policy is available to all interested and affected parties and/ or on request.
- Review this policy for adequacy at least annually for continued suitability.

Top Management of Ultra Chem is therefore committed to the enforcement of the Quality Management System based on ISO 9001:2015 and require that all employees of Ultra Chem work according to the systems, procedures, authorities and responsibilities contained in the documented system.

Managing Director: Danie Greeff

Signature:

Date:

06.01.2025